

My NDIS Plan is about to Expire

What do I do?

The NDIA will contact you before your plan expires. If you have a Support Coordinator, please contact them when the NDIS contact you.

The NDIA will have two options when a Plan is due to end:

1. A Rollover

If you are happy with keeping your NDIS plan, you can request a rollover. The NDIA will match your previous plan and renew the funding.

2. A Full Plan Review

If you are NOT happy with your current NDIS plan and want to make changes, you can request a full plan review. You will have to let the NDIA and your Support Coordinator (if you have one) know what you want to have changed and why. It really helps to gather supporting evidence, such as reports from your allied health team, doctors etc to justify any changes you may want.

Still need help?

A Support Coordinator can help you work out what could be changed in your plan. They can also help you gather supporting evidence and prepare for your plan review.

If you don't have a Support Coordinator, you can ask to have this included in your next plan – please seek the assistance of a Local Area Coordinator (LAC) to request Support Coordination to be added to your budget. You can find information about who your LAC is and how you can contact them on the last page of your NDIS Plan.

Need a Support Coordinator? – Feel free to contact us at 3317 8309.

As of the 30th of October 2023, the NDIA have introduced a new billing system called PACE.

- **Existing NDIS participants** who request a **change to their plan** will be transferred to PACE.
- Existing NDIS participants who request a rollover or who do not require a change before February 2024 will remain in the current system.

Click here for more information about PACE.